

# General Terms and Conditions of Warranty



We are not willing or obligated to participate in any dispute resolution procedures in front of a consumer arbitration body. Orbitec equipment comes with a warranty period of 24 months in one-shift operation. Batteries, measuring cells, gas level monitors and wear parts are not covered by the warranty. The warranty period starts at the time of handover (if goods are shipped, it starts when the goods leave our factory). During this period, Orbitec guarantees all products against material and manufacturing defects:

- Elimination of any faults free of charge
- Replacement of any defective parts (excluding wear parts) free of charge
- Professional repair service free of charge
- The above applies only if the faults have not been caused by inexpert handling and if only genuine Orbitec accessories have been used.

All work covered by the warranty will be performed at the Orbitec headquarters in Seligenstadt, Germany. This means that the customer is responsible for all costs incurred in transporting the goods to and from Seligenstadt.

The warranty will be rendered null and void if the equipment has been opened or tampered with by someone not authorised by Orbitec.

This information applies without prejudice to the statutory warranty rights and is based on our General Terms and Conditions of Business.