

# General Terms and Conditions of Warranty



A warranty period of 24 months in one-shift operation is provided with Orbitec equipment. However, batteries, measuring cells, gas level monitors and consumables are not covered by the warranty.

The warranty period commences at the time of transfer (in the case of shipment, it commences when the goods leave our factory). During this period, Orbitec guarantees all products against material and manufacturing defects:

- Investigation of any faults free of charge
- Replacement of any defective parts (excluding consumable parts) free of charge
- Professional repair service free of charge
- For the above to apply, the defects must not be caused by improper handling or use, and only
- genuine Orbitec accessories must be used.

All work covered by the warranty will be performed at Orbitec's head office in Seligenstadt/Germany. This means that the customer must cover all costs incurred in transporting the goods to and from Seligenstadt.

The warranty shall be rendered void someone not authorised by Orbitec has opened or tampered with the equipment.

This information shall apply without prejudice to the statutory warranty claims and based on our General Terms and Conditions of Business.



**Orbitec GmbH**

Im Mittelfeld 2 · 63500 Seligenstadt · Germany  
+49 6182 6124601 · [info@orbitec-group.com](mailto:info@orbitec-group.com)

[www.orbitec-group.com](http://www.orbitec-group.com)